



Sheffield Arena Broughton Lane, Sheffield S9 2DF
Telephone 0114 256 56 56 · Website www.sheffieldarena.co.uk or www.arenaticketshop.co.uk

Date as postmarked

LADY GAGA RE-SCHEDULES SHEFFIELD ARENA CONCERT

NEW DATE FRIDAY 4th JUNE 2010

Dear Customer,

Lady Gaga has just announced the extension of her Monster Ball Tour. Unfortunately the logistical issues of extending this tour have meant that some of the original dates have had to be re-scheduled and this affects her concert at the Sheffield Arena. Please accept our sincere apologies for this change, but the Sheffield Arena show will now be taking place on Friday 4th June 2010.

Tickets purchased for the Lady Gaga concert at the Sheffield Arena on Sunday 7th March 2010 are valid for the new date of Friday 4th June 2010 and do not need to be exchanged.

However, should you be unable to attend the re-scheduled show please return your tickets to the point of purchase for a full refund before **Wednesday 31st March 2010**. If you have purchased standing tickets we recommend that these be returned by special delivery as we cannot accept responsibility for any lost tickets, alternatively you can bring them to the Box Office in person.

Please note that refunds can only be given upon production of the original unused ticket and that refunds will be issued to the original method of payment e.g. credit card to credit card. If you booked by credit card and require a refund please ensure your card is still valid - if not please let us know and we will refund you by cheque. **Cash refunds will only be issued to the original ticket purchaser and identification will be required.**

Please accept our apologies for any inconvenience. Should you have any further questions about the new date or obtaining a refund please do not hesitate to contact the Arena Box Office on 0114 256 56 56.

Kind regards

Sheffield Arena Box Office